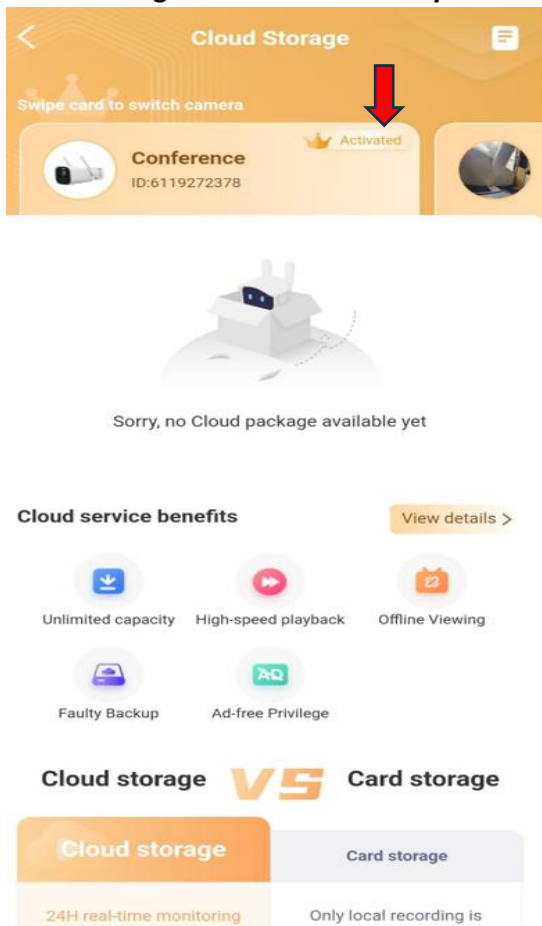


FAQ FOR CLOUD SERVICE OF CAMERA

1. How to check cloud storage is activated or not.

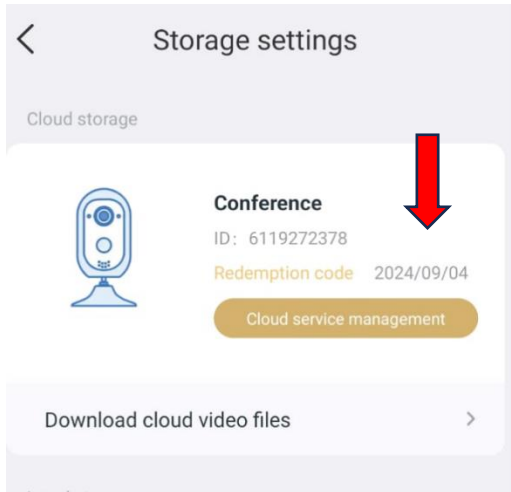
Go to the <Cloud> from the apps and check the top location where camera name is showing with ID -> Right side of the Camera ID, showing status {Activated or Not activated}}

If its showing “Activated” it means your camera storage is activated, else not.



2. Next Step:

By default, the <Cloud video switch> is enabled, but we still suggest you to double check the status, for that you need to go to <Cloud storage> option from settings (Alliance Suraksha Apps) - -> Click <Cloud Service management>



3. Please check if <Cloud Video Switch> is enabled or not? Need to enable recording to be stored in cloud storage.

